



Repair Data Sheet for Seiko Instruments Printers

Please attach this sheet to the device and send it to:

ISR - International Services & Repair GmbH, Lise-Meitner-Straße 1, DE-63128 Dietzenbach 🥌 ICS GROUP

Invoice Address:			Delivery Address:	
CustNo. if known:			CustNo. if known:	
Contact Person:				
Phone:			Fax:	
E-Mail:			ArtNo.:	
Warranty:	🗌 Yes	🗌 No		
Printer:			Serial No.:	

Failure description for Printers of RP-Series, DPU-S Series, MP-A Series

Module	Details	
Papertransport	Insuffient Transport no Transport Cut not possible Cut insufficient	
Printhead	Dot failures, print image Density too high / low	□ ·□
Printer-Interface	Configuration not possible No Communication LAN No Communication with Printer No Function	
Paper	Transport insufficient No Transport Bad print out No print out	
Control panel	No function Mechanical defect LED indicater defect Opening lever defect	
General	Mechanical defect Case defect Buttons have no function Printer looses its settings Power on not possible Interface has no function	





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Cost Estimate in advance Please attach sufficient test material to the printer.			
Date, Signature, Company stamp			

* For the preparation of the cost estimate, we charge in case of non-use of our services per unit a cost estimate package fee of 65,70 EUR and VAT. Shipping and handling is included for Germany. For shipping to other countries in the area of EMEA, the current price list of ISR GmbH applies.

**A total loss occurs when the purchasing price is exceeded.