

Repair Data Sheet for Seiko Instruments Printers

Please attach this sheet to the device and send it to:

ISR - International Services & Repair GmbH,
Lise-Meitner-Straße 1, DE-63128 Dietzenbach



Invoice Address:

.....

Delivery Address:

.....

Cust.-No. if known:

Cust.-No. if known:

Contact Person:

Phone:

Fax:

E-Mail:

Art.-No.:

Warranty: ☐ Yes ☐ No

Printer:

Serial No.:

Failure description for Printers of RP-Series, DPU-S Series, MP-A Series

Module	Details	
Papertransport	Insufficient Transport	<input type="checkbox"/>
	no Transport	<input type="checkbox"/>
	Cut not possible	<input type="checkbox"/>
	Cut insufficient	<input type="checkbox"/>
Printhead	Dot failures, print image	<input type="checkbox"/>
	Density too high / low	<input type="checkbox"/>
Printer-Interface	Configuration not possible	<input type="checkbox"/>
	No Communication LAN	<input type="checkbox"/>
	No Communication with Printer	<input type="checkbox"/>
	No Function	<input type="checkbox"/>
Paper	Transport insufficient	<input type="checkbox"/>
	No Transport	<input type="checkbox"/>
	Bad print out	<input type="checkbox"/>
	No print out	<input type="checkbox"/>
Control panel	No function	<input type="checkbox"/>
	Mechanical defect	<input type="checkbox"/>
	LED indicator defect	<input type="checkbox"/>
	Opening lever defect	<input type="checkbox"/>
General	Mechanical defect	<input type="checkbox"/>
	Case defect	<input type="checkbox"/>
	Buttons have no function	<input type="checkbox"/>
	Printer loses its settings	<input type="checkbox"/>
	Power on not possible	<input type="checkbox"/>
	Interface has no function	<input type="checkbox"/>

Please attach sufficient test material to the printer.

**A total loss occurs when the purchasing price is exceeded.